



STAND BY ME

Daikin Stand By Me

Register your Heat Pump Homeowner Guide

What is Stand By Me?

Stand By Me is an online portal where you can register your heat pump system to keep your warranty information, commissioning certificate, maintenance reports and service partners details all in one place.

The system will give you annual reminders that your service is due to be completed. Once completed the service report can be uploaded onto Stand By Me for a full digital logbook of your heat pump.

How do I register?


Your heat pump installer may have left a 5 digit commissioning code on your heat pump.


If you visit standbyme.daikin.ie you can input this code to register your Daikin system.


First you'll just have to confirm your email address....

Registration

Quickly register with your social network:

 Log in

 Twitter

 LinkedIn

Register with your email and password:

Email *

First name *

Last name *

Password *

Confirm password *

Submit

Have an account already?

Daikin Ireland, 2004-4 Orchard Avenue, Citywest, Dublin 24


standbyme@daikin.ie




Next just input this unique 5 digit code and follow the steps.

You'll just have to confirm some details and your system will be fully registered.

Your installed product
Choose the options below to register your Daikin products

 **Commissioning code**
Given by your Daikin installer.

Enter your code 

Next

Or


What next?

Once you confirm your details that's it.

You should see your system overview with your warranty & service partner details.


The system will automatically send you a servicing reminder email a year after your commissioning date.

You can arrange the service with your Stand By Me service partner. Once completed the service engineer can upload a copy of the service report to your account.


Customer ID
Your account
Installed products
Billing
Edit login credentials
Edit account
Sign out

Products > Detail

Altherma 3 R F



Daikin Altherma 3R Integrated DHW Tank (White)

General

MaintenanceRepair

Installation
March 18, 2020
2004 Orchard Avenue 111 222
D24 Citywest
Ireland
[Download commissioning documents](#)

Maintenance partner
Daikin Ireland
Unit 4 - 2004 Orchard Avenue 4
D24 Citywest
Ireland
[Change partner](#)

Daikin Ireland, 2004-4 Orchard Avenue, Citywest, Dublin 24

standbyme@daikin.ie



I didn't receive a commissioning code with my heat pump?

If you didn't receive a commissioning code this is normal. The system may have been registered at a later time by the installer. If you didn't receive your code please email standbyme@daikin.ie with your product code AND serial/MFG numbers. These can be found on the silver serial sticker on your indoor and outdoor unit. See below.



Once Daikin Ireland have these details we can advise on the next steps to register.

Further Information

On the standbyme.daikin.ie website you'll find some user guides and links to our YouTube channel on how to control your heat pump and how heat pumps work.

Do not block the airflow in front of the outdoor unit as it requires space in front at all times to work effectively. Any obstruction can cause performance issues.

The outdoor unit will produce condensate from time to time which will fall from the unit. This is normal.



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